



GPI POLICY - ANNEX A TO GENERAL STORE OPERATIONS

PITCAIRN ISLAND GENERAL STORE CUSTOMER CREDIT ACCOUNT AGREEMENT FORM

The following Terms and Conditions apply to the Customer Accounts

5. Inventory

- 5.6. Private orders will only be placed for items that are not typically stocked by the store
- 5.7. Private orders will not be accepted from customers with outstanding accounts except by special arrangement with the Store Manager (see section 7 below).
- 5.8. Private orders will be charged to accounts immediately after the supply ship unload and store processing is completed, without exception.

7. Customer Accounts

- 7.1. 1 account per person/couple. No secondary accounts allowed e.g., business accounts.
- 7.2. All accounts have a credit limit of \$1000.00
- 7.3. Purchases are cash only if the account is in excess of \$1000.00
- 7.4. Private ordering is at the discretion of the store manager if the customer's account is in excess of \$1000.00
- 7.5. All new and existing account holders must sign the General Store Customer Account Agreement form which authorises the GT to deduct 10% of the customer's GPI earnings for payment toward Store debt should the customer's account exceed the \$1000.00 allowable credit limit.
- 7.6. The Store will notify the GT, no later than the first day of a new month, to advise which customer accounts have exceeded the \$1000.00 threshold. The GT will deduct and make payments from GPI earnings immediately and provide the store with amount paid and receipt number.
- 7.7. A monthly statement of account will to be sent to account holders, within the first week of a new month, whether account is in a surplus or deficit.
- 7.8. Government Departments are bound by the same trading terms as private customers.

I/We agree to the General Store Customer Account holder Terms and conditions
A copy of this agreement will be held on file with the GT and the General Store

Account Name Held at the Store	Individual Account Holder Name(s)	Signature

Date: _____

Date Policy last reviewed: 16th February 2022
Date Policy due for next review: July 2022